

ASHG 2023 FAQs

Unless otherwise specified, all locations are located:

Walter E. Washington Convention Center

801 Mt. Vernon Place/801 Allen Y. Lew Place NW, Washington, DC 20001

Accessibility Accommodations

Accessible Seating	Available at the front of each scientific session room.
Captions:	Provided at bottom of screen in scientific session rooms only; see Mobile App for link to stream captions on personal device.
Childcare:	Room 158AB by KiddieCorp; prior registration required. Room phone number: (202) 249-4026
Gender Neutral Restrooms:	Near rooms 146 and 203.
Lactation Room:	Room 160
Family Room:	Room 159
First Aid:	Inside Hall A; (202) 249-3167
Mamava (lactation) Pods:	Near 103B +behind rainbow column in middle bldg; access code: 8008
Quiet/Prayer/Meditation Room:	Room 157
Scoutaround:	Located in the Mt. Vernon Street Lobby for rentals: (888) 441-7575

Badges/Programs/Bags

- Attendee and Exhibitor Registration are located in the West Salons
- Scientific Reg & Info (202) 249-4019; (202) 249-4024

Attendee Registration Hours		Exhibitor Registration Hours	
Wednesday	9:00 AM-6:00 PM	Tuesday	2:00 PM-5:00 PM
Thursday	7:30 AM-5:00 PM	Wednesday	8:00 AM-5:00 PM
Friday	7:30 AM-5:00 PM	Thursday	8:00 AM-5:00 PM
Saturday	7:30 AM-5:00 PM	Friday	8:00 AM-2:00 PM
Sunday	available during sessions	Saturday	<i>Use attendee reg</i>

- Lost badges may be replaced for a \$50 fee.

Business Center

FedEx Business Center, Mt. Vernon Place Lobby
(202) 451-2698

Career Fair/Job Board

Where can I find the job board? Visit ASHG Central, Booth 321, or visit careers.ashg.org. All listings are available online, there are no physical boards onsite. There are career fair booths staffed during poster sessions Thursday-Saturday.

CME/CEU Information

Track sessions with mobile app or online planner; additional questions go to Room 102B.

Coat/Luggage Check

Located in West Salon

Wednesday	9:00 AM-7:30 PM
Thursday	8:00 AM-7:30 PM
Friday	8:00 AM-7:30 PM
Saturday	8:00 AM-7:30 PM
Sunday	8:00 AM-2:30 PM

Code of Conduct

ASHG's CoC can be found: <https://www.ashg.org/meetings/2023meeting/annual-meeting-policies/>

To report an incident:

- Online submission: <https://secure.ethicspoint.com/domain/media/en/gui/57834/index.html>
- Or go to room 102B.

COVID Tests/Masks

ASHG does not provide test kits or masks. Nearby pharmacies:

- CVS, 655 K St., NW, 202-682-0170; Distance .1 miles
- Walgreens, 801 7th St., NW, 202-789-5345; Distance .3 miles

Food/Cafes

Food Courts: Concourse level closest to Hall A; Level 2 closest to Hall D; Cafes in lobbies of Mt. Vernon Place and middle building. Fresh food vending machines also available in middle building.

Housing Assistance

Maritz Housing is available for hotel assistance with existing reservations when registration is open, Wednesday-Saturday. The desk is located next to onsite registration.

Information Desks

There are three information desks:

- In the main lobbies of convention center – the first building/Mt. Vernon Place entrance and the middle building on L Street. These should be convention center and city-specific information.
- At Registration, West Salon for ASHG-specific questions.

Locations at a Glance

- **General directions**
 - Use ASHG 2023 Mobile App.
 - Click "More"
 - Click "Maps"
- **ASHG Central/Membership/Careers** Exhibit & Poster Hall AB, Booth 321
 - Thursday: 9:30 am-5:00 pm
 - Friday: 10:00 am-5:00 pm
 - Saturday: 10:00 am-4:30 pm
- **Career Fair** Behind ASHG Central, Hall AB, Booth 321
- **Exhibits Management** Show Office A
- **Lost & Found** 102B
- **Press Office/Registration** Room 156; (202) 249-4025
- **Speaker Presentation Room** Room 203
- **Childcare:** Room 158AB by KiddieCorp; prior registration required.

- **Gender Neutral Restrooms:** Near rooms 146 and 203.
- **Lactation Room:** Room 160
- **Family Room:** Room 159
- **First Aid:** Inside Hall A; (202) 249-3167
- **Mamava (lactation) Pods:** Near 103B +behind rainbow column in middle bldg; access code: 8008
- **Quiet/Prayer/Meditation Room:** Room 157

Lost & Found

Go to Room 102B.

Posters

When can I hang my poster? Starting Thursday at 9:30 AM, see Exhibit & Poster Hall hours.

When do I need to take down my poster? By Saturday at 4:30 PM.

Certificate of Attendance/Participation

Can be picked up:

- Outside of ASHG Staff Office, Room 102B
- ASHG Central, Hall AB, Booth 321
- Information Desk at Registration, East Salon
- Available online in the [Registration Resource Center](#)

Speaker Presentation Upload Room 203

Hours of Operation

Wednesday:	11:00 AM-5:00 PM
Thursday:	7:30 AM-5:00 PM
Friday:	7:30 AM-5:00 PM
Saturday:	7:30 AM-5:00 PM
Sunday:	7:30 AM-11:00 AM

Tickets

Can I purchase tickets for a reception, luncheon, or workshop onsite? No, all seats are full.

ASHG Staff Office

Room 102B

Hours of Operation

Wednesday:	9:00 AM-5:30 PM
Thursday:	8:00 AM-5:30 PM
Friday:	8:00 AM-5:30 PM
Saturday:	8:00 AM-5:30 PM
Sunday:	8:00 AM-1:00 PM

Exhibit & Poster Hall

Lower Level, Halls A & B

Hours of Operation

Thursday:	9:30 AM-5:00 PM
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Friday: 10:00 AM-5:00 PM
Saturday: 10:00 AM-4:30 PM